



FTP ACCESS Guide – The 99 Solutions Group

If you need your password changed, please contact us via email or phone before proceeding.

FTP Software

- Windows PC:** Some options are Filezilla or Cyberduck
Mac computer: Some options are Fetch or Filezilla or Transmit
Linux Machine: If you're using Linux, I'm going to assume you already know what you're doing here!!

FTP Settings

- Server:** ftp.yourdomain.com
(eg. if your domain was [99sg.com](http://www.99sg.com), your server would be ftp.99sg.com)
- Username:** your domain or ftp username
(usually just your username, sometimes username@domain so something like ftpuser@99sg.com)
- Port:** 21
- Authentication:** Password
- Web Folder:** public_html (sometimes they require /public_html or /public_html/) if you can't get it working, leave this one blank

All ftp applications look different, here's an example of what those settings look like in Fetch on a mac

Hostname:  

Username:

Connect using: 

☐ Enable encryption

Password: 

☐ Add to keychain



Initial folder:

Port:

Try to connect times.

